

**Greenwood County DSS  
Child Welfare Services Review  
August 2009**

During the week of August 24 - 28, 2009, a team of DSS staff from state office and surrounding counties conducted an onsite review of child welfare services in Greenwood County. A sample of open and closed foster care and treatment cases were reviewed. Also reviewed were screened-out intakes, foster home licensing records, and unfounded investigations. Stakeholders interviewed for this review included foster parents, foster children, Greenwood DSS supervisors and workers, representative from the schools, Foster Care Review Board, Mental Health, Family Court Judge, Law Enforcement and Guardian Ad Litem Program.

**Period under Review: August 1, 2008 to July 31, 2009**

**Purpose**

The Department of Social Services engages in a review of child welfare services in each county to:

- a) Determine to what degree services are delivered in compliance with federal and state laws and agency policy; and
- b) Assess the outcomes for children and families engaged in the child welfare system.

State law (§43-1-115) states, in part:

The state department shall conduct, at least once every five years, a substantive quality review of the child protective services and foster care programs in each county and each adoption office in the State. The county's performance must be assessed with reference to specific outcome measures published in advance by the department.

The information obtained by the child welfare services review process will:

- a) Give county staff feedback on the effectiveness of their interventions.
- b) Direct state office technical assistance staff to assist county staff with their areas needing improvement.
- c) Inform agency administrators of which systemic factors impair county staff's ability to achieve specific outcomes.
- d) Direct training staff to provide training for county staff specific to their needs.

**Quantitative and Qualitative Data Sources**

The county-specific review of child welfare services is both quantitative and qualitative.

The review is **quantitative** because it begins with an analysis of every child welfare outcome report for that county for the period under review. The outcome reports reflect the performance of the county in all areas of the child welfare program: Child Protective Services (CPS) Intake, CPS Investigations, CPS In-Home Treatment, Foster Care, Managed Treatment Services (MTS), and Adoptions.

The review is **qualitative** because it assesses the quality of the services rendered and the effectiveness of those services. The review seeks to explain why a county's performance data looks the way it does.

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**Ratings**

The standard that must be met for all items reviewed onsite is 95%. Each outcome report has its own standard. To be rated an area of **Strength** most items must meet both the qualitative onsite review standard **and** the quantitative outcome report standard.

Safety Outcome 1: Children are, first and foremost, protected from abuse and neglect.

The county's performance on this outcome is based on the rating of two items:

- |  |                                 |
|--|---------------------------------|
| 1) Timeliness of initiating investigations | <b>Strength</b>                 |
| 2) Repeat Maltreatment                     | <b>Area Needing Improvement</b> |

**Agency Data**

**Performance Measure 1: Timeliness of initiating investigations on reports of child maltreatment** - Of all reports of child maltreatment that were accepted for investigation during the reporting period, what percentage had a dictation type contact of initial contact where the action date is within 24 hours of accepting the report?

Report Period: 07/01/2008 to 06/30/2009

**Objective:** 100% in <= 24 hours (state law)

	Number of Determinations	Number of Investigations Initiated Timely	Percent of Investigations Initiated Timely	Numbers of Investigations Above (Below) Objective
State	17,625	17,291	98.10%	-334
Greenwood	77	76	98.70%	-1

**Explanation of Item 1: Timeliness of Initiating Investigations**

This is an area of **Strength** for Greenwood DSS. State law requires that an investigation of all (100%) accepted reports of abuse and neglect be initiated within 24 hours. Agency data indicates that for the 12 month period under review, Greenwood initiated 76 of its 77 investigations (98.70%) of alleged abuse and neglect within 24 hours. Reviewers determined that the county initiated all investigations within the 24 hour time; however one investigation appeared untimely due to a data entry error. Reviewers found that risk ratings were assigned correctly in all cases.

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**Onsite Review Findings**

**Safety Item 2: Repeat Maltreatment**

	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	9	90	1	10	0	0
Treatment	9	90	1	10	0	0
Total Cases	18	90	2	10	0	0

**Explanation of Item 2: Repeat Maltreatment**

This is an **Area Needing Improvement** for Greenwood DSS. This item measures the occurrence of maltreatment among children under agency supervision, or within a year of having their case closed by the agency. Agency data shows that 89.9% of the treatment cases closed were not involved in a subsequent indicated incident of maltreatment. Reviewers determined that an equal number of children in foster care and treatment cases experienced additional or ongoing maltreatment because of the agency's failure to resolve risk of harm issues.

Safety Outcome 2: Children are safely maintained in their homes whenever possible and appropriate.

The county's performance on this outcome is based on the rating of two items:

- 3) Services to family to protect children and prevent removal      **Strength**
- 4) Risk of Harm      **Area Needing Improvement**

**Onsite Review Findings**

**Safety Item 3: Services to Family to Protect Child(ren) in Home and Prevent Removal**

	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	3	100	0	0	7	0
Treatment	10	100	0	0	0	0
Total Cases	13	100	0	0	7	0

**Explanation of Item 3: Services to Family to Protect Children and Prevent Removal**

This is an area of **Strength** for Greenwood DSS. This item assesses whether services were adequate to protect children in their home and prevent their removal and placement into foster care. In 100% of the foster care and treatment cases reviewed, appropriate services were being offered to safely maintain the children in their home when it was appropriate to do so.

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**Onsite Review Findings**

**Safety Item 4: Risk of Harm**

	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	9	90	1	10	0	0
Treatment	7	70	3	30	0	0
Total Cases	16	80	4	20	0	0

**Explanation of Item 4: Risk of Harm**

This is an **Area Needing Improvement** for Greenwood DSS. This item assesses whether the agency's intervention reduced risk of harm to children. In 90% of the foster care cases reviewed, risk of harm was adequately managed. Reviewers rated 30% of the treatment cases as needing improvement because risk of harm to children in the home was not properly managed.

In those cases, the agency failed to complete criminal background checks and assessments on alternate caregivers or on other adults in the home who had an active role in the children's lives. There was also a lack of diligent follow-up by the agency to ensure safety of a foster child who was reported as having unsupervised contact with their biological family.

**Permanency Outcome 1: Children have permanency and stability in their living situations.**

The county's performance on this outcome is based on the rating of six items:

- |  |                                 |
|--|---------------------------------|
| 5) Foster care re-entries  | <b>Area Needing Improvement</b> |
| 6) Stability of foster care placement  | <b>Strength</b>                 |
| 7) Permanency goal for child   | <b>Strength</b>                 |
| 8) Reunification or permanent placement with relatives                                   | <b>Area Needing Improvement</b> |
| 9) Adoption  | <b>Area Needing Improvement</b> |
| 10) Permanency goal of <b>Alternate Planned<br/>Permanent Living Arrangement (APPLA)</b> | <b>Strength</b>                 |

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<b>Agency Data</b>				
<b>Performance Measure 7: Foster Children Who do Not Re-Enter Care</b> - Of all children discharged from foster care to reunification in the 12 month period prior to reporting period, what percentage did Not re-enter foster care within 12 months of the date of their discharge from the prior foster care episode. Report Period: 07/01/08 to 06/30/09				
<b>Objective:</b> 90.1% (Federal Standard)				
	Number of Foster Children Reunified during Reporting Period	Number of Children Who Did Not Re-enter Foster Care Within 12 Months	Percent of Children Who Did Not Re-Enter Foster Care Within 12 Months	Number of Children Above (Below) Objective
State	2964	2714	91.57%	43.4
Greenwood	16	14	87.50%	-0.4

**Explanation of Item 5: Foster Care Re-entries**

This is an **Area Needing Improvement** for Greenwood DSS. This item measures the frequency of children re-entering foster care within a year of discharge. To meet the minimum requirement for this item, 90.1% of children must not re-enter foster care within a year of discharge. Agency data shows that 87.50% of the children did not re-enter foster care within 12 months of the date of their discharge from the previous foster care episode.

<b>Agency Data</b>				
<b>Performance Measure 6: Stability of Foster Care Placements</b> - Of all children who had been in foster care at least 8 days but less than 12 months from the time of latest removal from home, the percentage that had no more than two placements settings. Report Period: 07/01/08 to 06/30/09				
<b>Objective:</b> >=86% (Federal Standard)				
	Foster Care Services Open > 7 days and < 12 months	Number with No More than 2 Placements	Percent with No More than 2 Placements	Number Above (Below) Objective
State	3979	2981	74.92%	-230.1
Greenwood	21	20	95.24%	1.9

**Explanation of Item 6: Stability of Foster Care Placement**

This is an area of **Strength** for Greenwood DSS. This item measures the frequency of placement changes for children in foster care, and assesses the reasons for those changes. The objective for

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this item is that at least 86% of the children in care have two or fewer placements within 12 months. Agency data shows that 95.24% of Greenwood County children had two or fewer placements. All of the foster care cases reviewed onsite involved children in stable placements.

<b><u>Onsite Review Findings</u></b>						
<b>Permanency Item 7: Permanency Goal for Child</b>						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	10	100	0	0	0	0

**Explanation of Item 7: Permanency Goal for Children**

This is an area of **Strength** for Greenwood DSS. This item evaluates the appropriateness of permanency goals for children in foster care and the timeliness of those permanency decisions. Reviewers found that in 100% of the cases, the agency identified the appropriate plan timely.

<b><u>Onsite Review Findings</u></b>						
<b>Permanency Item 8: Reunification or Permanent Placement with Relatives</b>						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	1	33	2	67	7	0

**Explanation of Item 8: Reunification or Permanent Placement with Relatives**

This is an **Area Needing Improvement** for Greenwood DSS. This item evaluates the activities and processes necessary to accomplish the goal of reunification with caregivers or placement with relatives. Reviewers found that 67% of the cases needed improvement because the agency failed to complete the necessary activities to return the children home.

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**Agency Data**

**Performance Measure 9: Time to Finalize Adoption** – Of all children who left foster care due to finalized adoption during the reporting year, what percentage, what percentage left foster care in less than 24 months from the date of their latest removal from home?

Report Period: 07/01/08 to 06/30/09

**Objective:** >= 36.6% (National 75<sup>th</sup> Percentile)

	Total Number of Finalized Adoptions	Number of Adoptions finalized < 24 months	Percent of Adoptions Finalized < 24 months	Number of Children Above (Below) Objective
State	515	102	19.81%	-86.5
Greenwood	3	0	0.00%	-1.1

**Onsite Review Findings**

**Permanency Item 9: Adoption**

	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	1	25	3	75	6	0

**Explanation of Item 9: Adoption**

This is an **Area Needing Improvement** for Greenwood DSS. This item evaluates the process within the child welfare system to achieve timely adoptions for children in foster care. Agency data shows that Greenwood DSS completed three adoptions during the period under review; however none were finalized within 24 months of the child entering care. Reviewers determined that 75% of the children with the plan of adoption had already been in care for more than 24 months. Reviewers saw a delay in pursuing adoption as the plan and scheduling of the TPR hearing as contributing to the permanency delays.

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<b><u>Onsite Review Findings</u></b>						
<b>Permanency Item 10: Permanency Goal of Alternate Planned Permanent Living Arrangement</b>						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	3	100	0	0	7	0

**Explanation of Item 10: Permanency Goal of APPLA**

This is an area of **Strength** for Greenwood DSS. This item evaluates the appropriateness and effectiveness of services provided to children with the permanency plan of APPLA. Reviewers also rate whether the agency attempted to locate and reassess relatives or non-relatives that were willing to commit to the youth's long-term care every six months. Reviewers found that in 100% of the cases reviewed, there is documentation to support that the child with the plan of APPLA was receiving the appropriate Independent Living services and had an identified resource to assist them in obtaining this goal.

**Permanency Outcome 2: The continuity of family relationships and connections is preserved for children.**

The county's performance on this outcome is based on the rating of six items:

- |   |                                 |
|---|---------------------------------|
| 11) Proximity of foster care placement                | <b>Strength</b>                 |
| 12) Placement with siblings in foster care            | <b>Strength</b>                 |
| 13) Visiting with parents and siblings in foster care | <b>Area Needing Improvement</b> |
| 14) Preserving connections                            | <b>Area Needing Improvement</b> |
| 15) Relative placement                                | <b>Area Needing Improvement</b> |
| 16) Relationship of child in care with parents        | <b>Area Needing Improvement</b> |



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**Agency Data**

**Performance Measure 13: Foster Children Placed in County of Origin** – Of all children in foster care during the reporting period (excluding MTS and Adoptions children), what percentage are placed within the county of origin?

Report Period: 07/01/08 to 06/30/09

**Objective:** >= 70% (Agency established objective)

	Total Number of Children <18 and in care during report period	Number of Children Placed in County of Origin	Percent of Children Placed in County of Origin	Number of Children Above (Below) Objective
State	6060	4080	67.33%	-162.0
Greenwood	33	26	78.79%	2.9

**Explanation of Item 11: Proximity of Foster Care Placement**

This is an area of **Strength** for Greenwood County DSS. This item evaluates the agency's efforts to keep children close enough to their families so that essential relationships can be maintained. One measure used to evaluate this item is the percentage of children who are placed within the county. The objective is that at least 70% of the children in care be placed within the county. Agency data shows that 78.79% of Greenwood DSS children were placed within the county.

**Onsite Review Findings**

**Permanency Item 12: Placement with Siblings**

	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	1	100	0	0	9	0

**Explanation of Item 12: Placement with Siblings in Foster Care**

This is an area of **Strength** for Greenwood DSS. This item evaluates the agency's efforts to keep siblings together when it is appropriate to do so. In 100% of the cases reviewed, sibling groups were kept together when appropriate.

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<b><u>Onsite Review Findings</u></b>						
<b>Permanency Item 13: Visiting with Parents and Siblings in Foster Care</b>						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	1	25	3	75	6	0

**Explanation of Item 13: Visiting with Siblings in Foster Care and with Parents**

This is an **Area Needing Improvement** for Greenwood DSS. This item evaluates the agency's efforts to ensure that visits occur between children in foster care and their siblings and parents. In 75% of the cases reviewed, visits between children in foster care and their parents were not occurring as required by policy. Three cases needed improvement because the agency failed to either arrange visits between children and their mothers and fathers consistently as required or failed to assess the appropriateness of such visits.

<b><u>Onsite Review Findings</u></b>						
<b>Permanency Item 14: Preserving Connections</b>						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	6	86	1	14	3	0

**Explanation of Item 14: Preserving Connections**

This is an **Area Needing Improvement** for Greenwood DSS. Whereas, Item 13 addressed parents and siblings, this item evaluates the agency's efforts to preserve children's connections to the people, places and things that are important to them. In 86% of the cases reviewed, this was an area of strength because the agency worked to keep children within their same communities and to help children maintain their relationships with family and friends. One case needed improvement because the agency failed to document their efforts to preserve the child's connections to their adult sibling.

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<b><u>Onsite Review Findings</u></b>						
<b>Permanency Item 15: Relative Placement</b>						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	8	89	1	11	1	0

**Explanation of Item 15: Relative Placement**

This is an **Area Needing Improvement** for Greenwood DSS. This item evaluates the agency's efforts to identify and assess relatives as potential placement resources for children in foster care. In 89% of the cases reviewed, reviewers found that the agency did consistently assess maternal and paternal relatives as placement options.

<b><u>Onsite Review Findings</u></b>						
<b>Permanency Item 16: Relationship of Child in Care with Parents</b>						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	1	25	3	75	6	0

**Explanation of Item 16: Relationship of Child in Care with Parents**

This is an **Area Needing Improvement** for Greenwood DSS. This item evaluates the agency's efforts to promote a supportive relationship between children in care and their parents, beyond the twice-minimum visitation requirement. In 75% of the cases reviewed, reviewers found no evidence of the agency's efforts in supporting the parent-child relationships based on the needs of the child. When authorizing or arranging contact between children in foster care and their parents agency policy requires caseworkers to take into consideration factors like the age of the child, issues associated with transitioning a child back into the home, etc.

Well-Being Outcome 1: Families have enhanced capacity to provide for their children's needs.
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The county's performance on this outcome is based on the rating of four items.

- |   |                                 |
|---|---------------------------------|
| 17) Needs and services of child, parents and caregivers | <b>Area Needing Improvement</b> |
| 18) Child and family involvement in case planning       | <b>Area Needing Improvement</b> |
| 19) Worker visits with child                            | <b>Area Needing Improvement</b> |
| 20) Worker visits with parents                          | <b>Area Needing Improvement</b> |

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<b><u>Onsite Review Findings</u></b>						
<b>Well Being Item 17: Needs and Services of Child, Parents, Foster Parents</b>						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	8	80	2	20	0	0
Treatment	4	40	6	60	0	0
Total Cases	12	60	8	40	0	0

**Explanation of Item 17: Needs and Services of Child, Parents and Caregivers**

This is an **Area Needing Improvement** for Greenwood DSS. This item asks two questions: 1) Were the needs of the child, parents, and caregivers assessed, and 2) Did the agency take steps to meet the identified needs? This is a weak area for both foster care and treatment cases. In 20% of the foster care cases and 60% of the treatment cases reviewed, needs and services of the parents, caretakers, and foster parents were not adequately assessed. The absence of quality assessments limited the agency's ability to address the needs of the child, parents and foster parents.

<b><u>Onsite Review Findings</u></b>						
<b>Well Being Item 18: Child and Family Involvement in Case Planning</b>						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	2	33	4	67	4	0
Treatment	5	50	5	50	0	0
Total Cases	7	44	9	56	4	0

**Explanation of Item 18: Child and Family Involvement in Case Planning**

This is an **Area Needing Improvement** for Greenwood DSS. This item evaluates the agency's efforts to involve parents and children in the case planning process. Onsite reviewers found that in 67% of the foster care cases and 50% of the treatment cases, parents, caregivers and the age appropriate children were not involved in the case planning process. Parents, especially the fathers were not actively engaged even if the agency had knowledge of their whereabouts. In some of the cases, the treatment plans were completed as required by policy but the agency failed to discuss or document that the plan had been discussed with the parents.

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<b>Agency Data</b>				
<b>Performance Measure 14: Face-to-Face Visits with Children (&lt;18 years of age)</b> Of all children in foster care and treatment for at least one full calendar month during the reporting period, what percentage of children had a documented face-to-face visit every full calendar month during the reporting period?				
<b>Objective:</b> >= 100% (Agency established objective)				
	Number of Children Under Agency Supervision at least One complete Calendar Month	Number of Children visited Every Month	Percent of Children Visited Every Month	Number of Children Above (Below) Objective
Foster Care	23	21	91.30%	42.5
Treatment	88	75	85.23%	17.5

<b>Onsite Review Findings</b>						
<b>Well Being Item 19: Worker Visits with Children</b>						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	10	100	0	0	0	0
Treatment	7	70	3	30	0	0
Total Cases	17	85	3	15	0	0

**Explanation of Item 19: Worker Visits with Child**

This is an **Area Needing Improvement** for Greenwood DSS. This item measures the frequency of caseworker visits with children under agency supervision, and evaluates the quality of those visits. State law and agency policy requires that children under agency supervision be seen each month. Agency data shows that 91.30% of children in foster care and 85.23% of the children in treatment were visited monthly. Reviewers found that in 30% of the treatment cases caseworkers failed to use their monthly contact with children to address safety and permanency concerns.

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<b><u>Onsite Review Findings</u></b>						
<b>Well Being Item 20: Worker Visits with Parents</b>						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	0	0	4	100	6	0
Treatment	4	40	6	60	0	0
Total Cases	4	29	10	71	6	0

**Explanation of Item 20: Worker Visits with Parents**

This is an **Area Needing Improvement** for Greenwood DSS. This item measures the frequency of caseworker visits with parents, and evaluates the quality of those visits. Reviewers found that 100% of the foster care and 60% of the treatment cases needed improvement due to the agency's failure to visit both parents during the period under review. This failure created risk concerns when the plan was to return the child home to their parents. Reviewers noted that when contact was made with the parents, caseworkers did not consistently address the reasons for the agency's involvement. Also the agency did not always actively engage non-custodial parents.

**Well-Being Outcome 2: Children receive appropriate services to meet their educational needs.**

The county's performance on this outcome is based on the rating of one item:

- 21) Educational needs of the child **Area Needing Improvement**

<b><u>Onsite Review Findings</u></b>						
<b>Well Being Item 21: Educational Needs of Child</b>						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	3	100	0	0	7	0
Treatment	2	50	2	50	6	0
Total Cases	5	71	2	29	13	0

**Explanation of Item 21: Educational Needs of the Child**

This is an **Area Needing Improvement** for Greenwood DSS. This item evaluates the agency's ability to assess and address the educational needs of children under agency supervision. This was an area of strength for all of the foster care cases reviewed.

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Caseworkers made direct contact with schools, and there were copies of grade reports and attendance records in both foster care and treatment cases. However, 50% of the treatment cases reviewed needed improvement because the agency identified significant educational needs but failed to act on that information.

**Well-Being Outcome 3: Children receive adequate services to meet their physical and mental health needs.**

The county's performance on this outcome is based on the rating of two items:

- |                                  |                                 |
|----------------------------------|---------------------------------|
| 22) Physical health of the child | <b>Area Needing Improvement</b> |
| 23) Mental health of the child   | <b>Area Needing Improvement</b> |

**Onsite Review Findings**

**Well Being Item 22: Physical Health of the Child**

	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	10	100	0	0	0	0
Treatment	7	70	3	30	0	0
<b>Total Cases</b>	<b>17</b>	<b>85</b>	<b>3</b>	<b>15</b>	<b>0</b>	<b>0</b>

**Explanation of Item 22: Physical Health of the Child**

This is an **Area Needing Improvement** for Greenwood DSS. This item evaluates the agency's ability to assess and meet the medical needs of children under agency supervision. This was an area of strength for all of the foster care cases reviewed. In 70% of the treatment cases reviewed, the medical and dental needs of the children were assessed and the identified medical needs were met. Copies of medical, dental and immunizations records were also in the case files. Three cases needed improvement because the assessments focused on the victim child, but failed to assess the needs of the other children in the household.

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<b><u>Onsite Review Findings</u></b>						
<b>Well Being Item 23: Mental Health of the Child</b>						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	3	75	1	25	6	0
Treatment	3	50	3	50	4	0
Total Cases	6	60	4	40	10	0

**Explanation of Item 23: Mental Health of the Child**

This is an **Area Needing Improvement** for Greenwood DSS. This item evaluates the agency's ability to assess and meet the mental health needs of children under agency supervision. In 75% of the foster care and 50% of the treatment cases reviewed, the children's mental health needs were assessed and met. Reviewers determined that four cases needed improvement because the agency failed to document that the mental health needs of all of the children involved were assessed.

**Unfounded Investigations**

<b><u>Onsite Review Findings</u></b>	<b>Yes</b>	<b>No</b>
Was the investigation initiated timely?	5	0
Was the assessment adequate?	5	0
Was the decision adequate?	5	0

**Explanation of Item 24: Unfounded Investigations**

This is an area of **Strength** for Greenwood DSS. This item evaluates the agency's investigative process and determines if decisions were supported by the facts of the cases. All five investigations were initiated timely. The assessment was adequate in all five cases reviewed and supported the case decision to unfound.



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Screened Out Intakes
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<u>Onsite Review Findings</u>	Yes	No	Cannot Determine
Was Intake Appropriately Screened Out?	5	3	2
			<b>Not Applicable</b>
Were necessary Collaterals Contacted?	4	5	1
Were Appropriate Referrals made?	1	3	6

**Explanation of Item 25: Screened Out Intakes**

This is an **Area Needing Improvement** for Greenwood DSS. This item evaluates the process by which the agency screens out reports of abuse and/or neglect to determine if the intakes were appropriately screened out. This is an area needing improvement because 30% of the screened out intakes should have been accepted for investigation. Another 20% may have been appropriate for investigation; however, the documented reason for screening out those reports was vague, which did not allow for a conclusive evaluation.

Foster Home Licenses
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<b>Agency Data</b>				
<b>Performance Measure 4: Foster Homes/Facilities with Current Licenses</b>				
<b>Objective: &gt;= 100% (Agency Policy)</b>				
	Number of Open Homes & Facilities	Homes with Current License	Percent of Homes with Current License	Above or (Below) Standard
State	3556	3533	99.35%	
Greenwood	17	16	94.12%	-0.9

**Explanation of Item 26: Foster Home Licenses**

This is an **Area Needing Improvement** for Greenwood DSS. This item evaluates the process by which the agency ensures that all foster homes comply with licensing requirements. There were two foster home licenses that were not valid. Agency data shows that one of the foster home licenses had expired.

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<b>Greenwood County DSS Summary Sheet</b>				
<b>Performance Item or Outcome</b>		<b>Performance Item Ratings</b>		
		<b>Strength</b>	<b>Area Needing Improvement</b>	<b>N/A*</b>
<b>Safety Outcome 1: Children are, first and foremost, protected from abuse and neglect.</b>				
Item 1: <b>Str</b>	Timeliness of initiating investigations of reports of child maltreatment	8/8=100%	0	12
Item 2: <b>ANI</b>	Repeat maltreatment	18/20=90%	2/20=10%	0
<b>Safety Outcome 2: Children are safely maintained in their homes whenever possible and appropriate.</b>				
Item 3: <b>Str</b>	Services to family to protect child(ren) in home and prevent removal	13/13=100%	0	7
Item 4: <b>ANI</b>	Risk of harm to child(ren)	16/20=80%	4/20=20%	0
<b>Permanency Outcome 1: Children have permanency and stability in their living situations.</b>				
Item 5: <b>*ANI</b>	Foster care re-entries	3/3=100%	0	7
Item 6: <b>* Str</b>	Stability of foster care placement	10/10=100%	0	0
Item 7: <b>Str</b>	Permanency goal for child	10/10=100%	0	0
Item 8: <b>ANI</b>	Reunification, guardianship, or permanent placement with relatives	1/1 = 33%	2/3=67%	7
Item 9: <b>ANI</b>	Adoption	1/4=25%	3/4=75%	6
Item 10: <b>Str</b>	Permanency goal of <b>Alternate Planned Permanent Living Arrangement (APPLA)</b>	3/3=100%	0	7
<b>Permanency Outcome 2: The continuity of family relationships and connections is preserved for children.</b>				
Item 11: <b>*Str</b>	Proximity of foster care placement	9/9= 100%	0	1
Item 12: <b>Str</b>	Placement with siblings	1/1=100%	0	9
Item 13: <b>ANI</b>	Visiting with parents and siblings in foster care	1/4=25%	3/4=75%	6
Item 14: <b>ANI</b>	Preserving connections	6/7=86%	1/7=14%	3
Item 15: <b>ANI</b>	Relative placement	8/9= 89%	1/9=11%	1
Item 16: <b>ANI</b>	Relationship of child in care with parents	1/4=25%	3/4=75%	6
<b>Well Being Outcome 1: Families have enhanced capacity to provide for their children's needs.</b>				
Item 17: <b>ANI</b>	Needs and services of child, parents, caregiver	12/20=60%	8/20=40%	0
Item 18: <b>ANI</b>	Child and family involvement in case planning	7/16=44%	9/16=56%	4
Item 19: <b>ANI</b>	Worker visits with child	17/20=85%	3/20=15%	0
Item 20: <b>ANI</b>	Worker visits with parent(s)	4/14=29%	10/14=71%	6
<b>Well Being Outcome 2: Children receive appropriate services to meet their educational needs.</b>				
Item 21: <b>ANI</b>	Educational needs of the child	5/7=71%	2/7=29%	13
<b>Well Being Outcome 3: Children receive adequate services to meet their physical and mental health needs.</b>				
Item 22: <b>ANI</b>	Physical health of the child	17/20=85%	3/20=15%	0
Item 23: <b>ANI</b>	Mental health of the child	6/10=60%	4/10=40%	10

The objective is that 95% of cases be rated "Strength".

Str = Strength

ANI = Area Needing Improvement

\* = Rating based on agency data, not onsite review findings