

Department of Social Services Progress Report

Quarter Ending March 31, 2015

This report is submitted in response to Budget proviso 38.26 of the 2015 Appropriations Act and summarizes key project activity for the most recent quarter ending March 31, 2015.

1. Settlement with HP

- The contract dispute between the State and Hewlett Packard was resolved through the State Procurement Office when a settlement was approved by the Chief Procurement Officer on January 20, 2015
- As part of the settlement, the State received \$44.1 million from Hewlett Packard
- The HP contract to deliver an integrated Child Support Enforcement system was also assigned to Xerox Corporation as part of this settlement

2. Xerox Project Information

- Through the project with Xerox, another state system will be transferred to South Carolina
- The contract assignment and overall project approach must first be approved by the federal Department of Health and Human Services, Office of Child Support Enforcement (OCSE)
- Xerox has developed and implemented Child Support systems in several states and brings more than 20 years of experience to this project
- Xerox will deliver two systems through the project:
 - A centralized Child Support Enforcement System (CSES) - System will be transferred from Delaware
 - A Family Court Case Management System (FCCMS) - Xerox commercially available system to be used by County Clerks of Court for, among other things, case and docket scheduling
- The timeline to successfully transfer and implement the Delaware Child Support system and the FCCMS system is 4 years. The estimated contractual costs to implement these systems is \$137 million in total funds (state and federal). OCSE pays for 66% of these contractual costs associated with CSES

3. Technical Documentation Developed and Submitted for Approval

- In support of the Xerox project for a transfer system, CFS project staff developed the required technical documentation (a comprehensive Feasibility Study, GAP Analysis and Cost Benefit Analysis) to demonstrate that this solution would be best from a

technology, cost and scheduling (time to implement) standpoint. This information was submitted to OCSE on January 21, 2015

- CFS staff also provided OCSE with all HP settlement documentation and the resulting Xerox contract for review and approval
- During the February through March timeframe, CFS Project staff worked with OCSE to clarify information and respond to questions regarding the submitted technical documentation
- Final version of all required technical documentation responding to all questions posed by OCSE was provided to OCSE on March 26, 2016

4. OCSE Project Approval

- As of March 31, 2015, the OCSE review of submitted technical documentation and contract settlement information is ongoing
- The CFS Project Team stands ready to begin the project immediately upon approval from OCSE