

**Sole Source  
Written Determination**

**Agency Identification:** South Carolina Department of Social Services (DSS)

**Description of the agency need that this procurement fulfills:**

DSS is involved in child welfare reform efforts and has committed to systemic improvements for the children and youth in foster care as part of the Final Settlement Agreement related to the Michelle H. lawsuit. DSS requires a web-based information system to ensure the practice improvement reforms are realized. DSS must report various data metrics and information to measure progress, with quarterly reporting to the U.S. District Court Judge overseeing the case. SafeMeasures® is the web-based dashboard for reporting and analysis designed for social workers requiring no technical or database knowledge. SafeMeasures® provides up-to-date, concise case information and insights to facilitate better outcomes for children and families. SafeMeasures® has been used extensively, and the number of users is expected to increase, including the integration of Adult Protective Services into the system. SafeMeasures® is crucial to maintaining stability and continuity in services during the ongoing legal proceedings and reform efforts. SafeMeasures® allows for customization that may be required to meet changes in DSS's reporting needs.

**Describe the Market Based on Research Performed:** *(See instructions on last page for guidance)*

Evident Change is the sole provider of the proprietary software, SafeMeasures®, and the associated maintenance services. Evident Change does not authorize or utilize third-party vendors to resale, support or maintain its software. The software was originally sourced and awarded through a competitive Request for Proposal on March 5, 2019, for a five (5) year contract term.

**Sole Source Vendor Name:** Evident Change

**Based upon the following determination, Agency proposes to acquire the supplies, construction, information technology, and/or services described herein from the vendor named above per SC Code Ann § 11-35-1560 and SC Regulation 19-445.2105, Sole Source Procurement.**

**Description of supplies, construction, information technology, and/or services vendor will provide under the contract:** *(See instructions on last page for guidance.)*

Fully integrated web-based reporting system to maintain and build additional easily accessible reports designed to ensure trust and investment in South Carolina's information systems holding DSS accountable to external stakeholders and internal leadership. System must provide data metrics and information that measures progress to the District Court Judge, Co-monitors and Plaintiffs in the Michelle H. Lawsuit. System must work collaboratively with DSS ensuring data retrieved from the DSS System of Record, Child and Adult Protective Service System (CAPSS), is analyzed and packaged in a user friendly, customized, easy to understand format, allowing staff at all levels of the organization to utilize. System provides a full feedback loop with a rapid drill-down from agency to individual worker built from live case management

**Explain why the described solution is the only solution that meets the agency's need and how no other identified solutions were sufficient.** *(See instructions on last page for guidance)*

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SafeMeasures© through Evident Change is an embedded system, competitively sourced that is critical to providing information and analytics ensuring staff has easy access to up-to-date case information and insights which lead to better outcomes for children and families. Data reporting and analytics also provide critical information measuring DSS's progress meeting the ongoing requirements related to the Michelle H. lawsuit. Transitioning to a different software solution would be cost prohibitive and require extensive time and resources for the procurement, training, and implementation that has already been accomplished. Costs would exceed those of renewing the existing annual maintenance and support with Evident Change. Based on this information the continued utilization of the Evident Change software will ensure continuity, cost efficiency, and uninterrupted support for the critical solution.

***Note:** Determination is not complete without required signatures and dates*

**Required Signatures:**

Prepared by: Rebecca O'Brien

Date: 12/1 /2025

Printed Name: Rebecca O'Brien

Title: Procurement Manager

Approved by: \_\_\_\_\_

SIGN HERE

Approval Date: \_\_/\_\_/\_\_\_\_

Printed Name: Enter Authorized Approver Name

Title: Enter Authorized Approver Title

*The last page contains instructions and is not required to be retained.*