During fiscal year 2011-2012, DSS investigated nearly 16,000 reports of suspected child abuse and/or neglect involving families. In January 2012 the South Carolina Department of Social Services implemented two alternate options (Family Strengthening Services and Voluntary Case Management) for CPS reports appearing to involve less risk to the children. The intake staff uses the Appropriate Response tool to guide them through an assessment of safety and risk of all the children and to help them make referrals to services that best meet the needs of the children and family.

