

**Series start date:**  
**January 5, 2021**

**Time:**  
**12:30 p.m. – 1:30 p.m. ET**

**Frequency:**  
**Every other Tuesday**



Select Health of South Carolina invites you to join a

## **TeleECHO™ Clinic**

An emerging case-based learning model for practitioners

Select Health of South Carolina, in collaboration with the South Carolina Department of Social Services (SCDSS) and the Medical University of South Carolina (MUSC) Children's Health Department, is excited to launch **TeleECHO clinics** — an emerging, case-based learning model to improve health care providers' capacity to treat children and youth in South Carolina's foster care system.

At TeleECHO clinics, providers from multiple locations connect via teleconferencing to present de-identified patient cases to a team of peers and experts for mentoring and shared learning. Case-based discussions will also be supplemented with short didactic presentations to improve content knowledge and share evidence-based practices.

### **What is Project ECHO®?**

The Extension for Community Healthcare Outcomes, or ECHO model, was developed at the University of New Mexico Health Sciences Center and is now used nationwide in the United States and internationally.

The ECHO model facilitates case-based learning for front-line practitioners via teleconferencing clinics. Similar to virtual chart rounds, the ECHO model creates a space where practitioners can share knowledge and build support to better manage patients with complex care needs.

For more information on Project ECHO, please visit <https://echo.unm.edu>.

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**The goal of the Select Health TeleECHO program is to:** establish and support a network of primary care providers knowledgeable of trauma-informed, person-centered, culturally responsive best practices and available community services for children and youth in foster care.

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# TeleECHO™ Clinic: An emerging case-based learning model for practitioners

## Objectives:

To support primary care providers' ability to meet the needs of children, youth, and their families in the foster care system by:

- Increasing awareness of resources and supports available, with consideration of social and environmental factors through case-based learning.
- Educating and sharing of information about collaborative care methods supporting the integration of primary and behavioral health care.
- Providing training and access to trauma-informed, person-centered services available for children and youth in foster care services.
- Working across systems to decrease the barriers experienced in providing services to children and youth in foster care, including reimbursement.
- Incorporating culturally responsive best practices into existing treatment frameworks.

## How does a TeleECHO clinic work?

Providers from multiple locations connect at regularly scheduled times through teleconferencing using the Zoom application. These virtual TeleECHO clinics allow providers to present de-identified patient cases to a team of peers and experts for mentoring and shared learning. Participant-presented cases serve as a foundation for learning and are supplemented

with short didactic presentations to improve content knowledge and share evidence-based practices.

**Format:** Clinics will take place via the cloud-based software application, Zoom. The application is PC- and Mac-compatible, and is available at no cost to participants. However, you may need to download Zoom to your laptop, tablet, or smartphone to participate.

## Are continuing education units offered for this program?

Yes. Providers can earn continuing medical education (CME) credit from the Medical University of South Carolina AMA PRA Category 1 Credit™. Physicians should claim only the credit commensurate with the extent of their participation in the activity. The Medical University of South Carolina is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

## Examples of topics:

- American Academy of Pediatrics (AAP) Best Practices for Children and Youth in Foster Care.
- Resources to Support Your Practice at SCDSS and Select Health, Billing and Coding, and 21st Century Cures Act.
- Trauma-Informed Care Approaches to Foster Care.
- Partnering With School Systems to Address Educational Needs of Children in Foster Care.

Date Scheduled	Topic	Objective: To share with pediatric providers...
January 5, 2021	AAP Best Practices for Children and Youth in Foster Care.	How South Carolina is working to implement the AAP's best practices for children in foster care.
January 19, 2021	Resources to Support Your Practice at SCDSS and Select Health, Billing and Coding, and 21st Century Cures Act	What supports SCDSS and Select Health will provide as we care for our children in foster care. Financial strategies to support pediatric offices caring for our children in foster care.
February 2, 2021	Trauma-Informed Care Approaches to Foster Care	How to provide trauma-informed care in our offices.

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Date Scheduled	Topic	Objective: To share with pediatric providers...
February 16, 2021	<b>Recognizing Abuse and Neglect in Primary Care</b>	Methods for recognizing abuse and neglect.
March 2, 2021	<b>Partnering With School Systems to Address Educational Needs of children and youth in Foster Care</b>	Strategies for collaborating with schools to support the needs of our children and youth in foster care.
March 16, 2021	<b>Learning and Applying Lessons Learned From Quality Through Technology and Innovation in Pediatrics (QTIP)</b>	Quality improvement techniques to implement user-friendly workflows.
March 30, 2021	<b>Navigating SCDSS as a Primary Care Provider</b>	Strategies for collaborating with SCDSS to meet our shared children's needs.
April 13, 2021	<b>After-Visit Summaries From Your EHR</b>	Communication loops between pediatric offices and SCDSS.
April 27, 2021	<b>Understanding Psychotropic Medication in Primary Care</b>	What we need to know about the medicines our kids are taking.
May 11, 2021	<b>SCDSS Policies and Consent Considerations for Foster Care</b>	Policies on who can consent for care.
May 25, 2021	<b>Suicide Risk Assessment and Prevention Initiatives</b>	Strategies for preventing youth suicides in vulnerable youth.
June 8, 2021	<b>Provider Resilience and Self-Care</b>	Caring for ourselves while caring for others.

### To register for a clinic:

Please visit [www.eventbrite.com/e/select-health-of-south-carolina-foster-care-collaborative-teleecho-clinic-tickets-131089505239](https://www.eventbrite.com/e/select-health-of-south-carolina-foster-care-collaborative-teleecho-clinic-tickets-131089505239).

Choose **Select a Time**, and then make your selection by clicking **Tickets**. Complete and submit the registration form.

Once you submit your registration form, health plan staff will review your information and email you to confirm your participation in the TeleECHO clinic. Your confirmation email will include additional instructions for participation.

### Do I need special equipment to attend?

It is best if you have a webcam-equipped laptop, tablet, or smartphone to attend the TeleECHO clinics.

### What do I do if I want to present a case?

If you wish to present a case, please visit the Select Health website and complete the **Case Presentation form**, located at: <https://www.selecthealthofsc.com/provider/resources/forms.aspx>, under **Behavioral Health forms**. Once you submit the form, the TeleECHO Program Coordinator will review your form and contact you if your case is chosen for presentation. You will be provided with additional instructions.

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## Privacy rules

As a reminder, the HIPAA Privacy Rule allows covered entities to access, use, or disclose patient protected health information (“PHI”) for the purposes of payment, treatment, and health care operations. However, it has become common practice for conditions such as mental health, HIV/AIDS, substance use, sexually transmitted diseases, and genetic conditions, to necessitate the affirmative permission of a patient — by means of a [HIPAA Authorization Form](#) before diagnostic records and/or other information can be shared with providers and other partners on a patient’s care team. Please keep this in mind as you prepare and present your patient case(s) with close attention to excluding any protected health information.

## Recording of sessions:

The didactic portion of this TeleECHO® clinic will be recorded by AmeriHealth Caritas, and will be publicly displayed for later viewing. We do not expect to disclose the identity of any of the clinic participants through this recording; however, incidental disclosure may occur, such as through a display of names of participants. By participating in the TeleECHO clinic, each participant is giving consent to being recorded. Please refrain from attending the TeleECHO clinic if you do not agree.

## Questions?

Please contact the TeleECHO Program Coordinator at **1-855-410-6639** or [projectecho@amerihealthcaritas.com](mailto:projectecho@amerihealthcaritas.com).



[www.selecthealthofsc.com](http://www.selecthealthofsc.com)

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SHSC-201071854