

## SERVICE INTENSITY CHART

This chart is a recommendation for case assignment and contact frequency, based on the most recent FAST assessment.

| High Service Intensity       |                                                                                                                                                                                                                |
|------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Target:</b>               | Serious abuse, serious injury, sexual abuse                                                                                                                                                                    |
| <b>Primary Agencies:</b>     | DSS and Law Enforcement                                                                                                                                                                                        |
| <b>Concern:</b>              | Child Safety                                                                                                                                                                                                   |
| <b>Service Strategy:</b>     | Intensive family preservation services, kinship placement, adoption, child removal, court-ordered services, foster care, criminal prosecution                                                                  |
| <b>Case Manager Contact:</b> | <b>Required</b> at least Once Monthly                                                                                                                                                                          |
| <b>Recommended:</b>          | Weekly with family and service provider                                                                                                                                                                        |
| Moderate Service Intensity   |                                                                                                                                                                                                                |
| <b>Target:</b>               | Neglect, excessive or inappropriate discipline, inadequate medical care                                                                                                                                        |
| <b>Primary Agencies:</b>     | DSS and community partners                                                                                                                                                                                     |
| <b>Concern:</b>              | Family functioning related to child safety                                                                                                                                                                     |
| <b>Service Strategy:</b>     | Appropriate formal services, coordinated through family support, safety plans, and community service providers                                                                                                 |
| <b>Case Manager Contact:</b> | <b>Required</b> at least Once Monthly;                                                                                                                                                                         |
| <b>Recommended:</b>          | Bi-Weekly with the family, weekly with service provider                                                                                                                                                        |
| Low Service Intensity        |                                                                                                                                                                                                                |
| <b>Target:</b>               | High family stress, emotional and economic stress, pre-incidence families                                                                                                                                      |
| <b>Primary Agencies:</b>     | Community partners                                                                                                                                                                                             |
| <b>Concern:</b>              | Child and family well-being                                                                                                                                                                                    |
| <b>Service Strategy:</b>     | Early intervention, family support center, formal and informal services, parenting education, housing assistance, community, or neighborhood advocacy                                                          |
| <b>Case Manager Contact:</b> | <b>Required</b> at least Once Monthly                                                                                                                                                                          |
| <b>Recommended:</b>          | Assess for closure (if only open for CR and no concerns are current for the family) with community supports in place unless this is an unfounded case where the family agrees to continue to receive services. |