

SOUTH CAROLINA CHILD SUPPORT SERVICES MAY 2024 FACT SHEET



In FFY2023, the child support program collected over¹ **\$300 M**

\$2.0 B in Child Support collected since the conversion to PACSS on October 1, 2018⁵

Served **194,960** children in 2023²

Total Child Support Caseload **143,399**

Current Assistance: 7,696
Former Assistance: 64,332
Never Assistance: 71,371

Customer Service Portal

- **63,706** user accounts
- **Over 4.3 M** visits
- **547,859** disbursement and payment histories provided : **454,758** Disbursement requests and **93,101** pay history requests
- **Over 54,000** updates to address and employment

Online Application Portal

- **28,682** Online Applications received since **June of 2022**
 - Over 80% of all applications are now online applications
- **English and Spanish versions available**



\$7.07 collected by the child support program for every **\$1.00** spent⁴

6th Best in the Nation for Cost Effectiveness

During FFY2023, the State Disbursement Unit (SDU) processed over \$402 M in child support collections. Income withholding collections amounted to more than **\$253 M** and represent 62% of all collections.*⁵

10,000 Income Withholding Orders issued per month⁵

CSSD collected over **\$23 M** in past due child support in FFY 2023 through IRS and state tax intercept programs⁵.

Average monthly distribution amount⁶ **\$447.94**

Paternities Established³ **22,616**

Orders Established³ **7,105**



Federal incentives are paid to the state and shared by the counties. In FFY 2021, South Carolina earned more than **\$5,902,996** in incentives.

Special Collections⁵

