

Important Information About Your Child Support Payments

The State of South Carolina is changing the way you receive your child support payments.

The South Carolina Department of Social Services (DSS) and Clerks of Court are moving to a new federally mandated child support computer system over a ten-month period beginning October 2018.

You must enroll to receive your child support payments via direct deposit to your bank account or via a prepaid debit MasterCard Way2Go Card®. **Please complete the enrollment form inside this brochure and return it in the enclosed envelope.**

The payment method you select on the form will apply to all of your child support cases as each case is transferred to the new State Disbursement Unit (SDU). You will receive additional instructions by mail as your case(s) are moved to the new system.

If you do not complete and return the form, you will automatically receive the Way2Go Card®, and your payments will be loaded onto the card.

▶ **Already receiving child support payments via direct deposit?**

You will continue to receive payments this way. If you would like to change your bank account information or receive payments via debit card instead, please complete and return the form.

▶ **Already receiving child support payments via debit card?**

Once your case(s) move to the new system, your current debit card will no longer receive payments. If you choose the Way2Go Card®, you will receive the card within 20 days after your case(s) move to the new system.

Prepaid Debit MasterCard Way2Go Card®

Issued by Comerica Bank

- Access to your support payment when you shop
- Receive cash back when you make a purchase
- Use anywhere MasterCard is accepted

Monthly fee	Per purchase	ATM withdrawal	Cash reload
\$0	\$0	\$1.75*	N/A
ATM balance inquiry (in-network or out-of-network)			\$0.75
Customer service (automated or live agent)			\$0 or \$0.50 per call
Inactivity			\$1.25
We charge 7 other types of fees. Here are some of them:			
Point-of-sales denial fee			\$0.75
Card replacement & expedited delivery fee			\$5.00* and \$16.00
* This fee can be lower depending on how and where this card is used. See separate disclosure for ways to access your funds and balance information for no fee.			
No overdraft/credit feature. Your funds are eligible for FDIC insurance.			
For general information about prepaid accounts, visit cfpb.gov/prepaid . Find details and conditions for all fees and services in the cardholder agreement.			

Way2Go Card® fees and features are detailed online at www.dss.sc.gov/child-support



Direct Deposit/ Debit Card Enrollment

for Parents Receiving Child Support

Instructions for Direct Deposit or Prepaid Debit Card Enrollment

► Fill out the enrollment form.

You must choose to receive your child support payments via direct deposit with no associated fees or via a prepaid debit MasterCard Way2Go Card®. Information on the Way2Go Card® fees are included in this brochure.

► Mail the form to the SDU.

Use the enclosed envelope and return to:

South Carolina State Disbursement Unit
PO Box 100304
Columbia, SC 29202-3304

If you select direct deposit, please include a copy of a voided check or deposit slip (checking account), or a letter from your financial institution (debit or savings account) with your enrollment form.

For More Information

Visit the South Carolina child support website at <https://dss.sc.gov/child-support>

Contact the SDU at 800-768-5858

Enrollment Form

Notice: If you do not complete and return this form, the SDU will automatically enroll you to receive your child support payments via the Way2Go Card®.

► Personal Information

Please fill in all of the information below.

Full Name (Custodial Parent)

SC Member ID

If member ID is unknown, provide a single case number. All cases will be enrolled in the method you select below.

Date of Birth

Social Security Number

Primary Phone Number

Email Address

► Enrollment Options

Please select one:

Way2Go Card®

Direct Deposit ►

Way2Go Card® Authorization

This authorization will remain in full force effect until SC Child Support Services Division (CSSD) receives written notification from me of termination at such time and in such manner as to afford a reasonable opportunity to act on it. Written notification can be sent to the CSSD at PO Box 810, Columbia, South Carolina 29202. I understand by signing this enrollment form and returning it to CSSD that I am authorizing CSSD to post my support payments onto the prepaid debit MasterCard Way2Go Card® issued by Comerica Bank. I certify that I am at least 18 years of age. I also certify that I am entitled to the payments identified above and that I authorize my payments to be sent to Comerica Bank where my support payments will be held until I use them. *If I believe funds posted to my account where applied in error, I must contact CSSD. If I use those funds, and it is an incorrect or over payment, I will be required to repay those funds.* I acknowledge that I have reviewed the Way2Go Card® fee disclosure forms available at www.dss.sc.gov/child-support. I understand the fees that are associated with the use of the Way2Go Card®.

Signature

Date

Direct Deposit Information

Fill in only if selected.

Name of Financial Institution (Bank or Credit Union)

Account Selection and Numbers

Please select one:

Checking account Savings account

If you selected checking account, please include a copy of a voided check or deposit slip. If you selected savings account, please include a letter from your financial institution with your account number and routing transit number.

Account Number

Routing Transit Number

Direct Deposit Authorization

I certify that I am entitled to the payments identified above and that I authorize my payment to be sent to the financial institution named above and deposited in the account I indicated. I understand this authorization will remain in full force and effect until SC Child Support Services Division (CSSD) receives written notification from me of termination at such time and such manner as to afford a reasonable opportunity to act on it. Written notification can be sent to the CSSD at PO Box 810, Columbia, South Carolina 29202. To change financial institutions or accounts, I will complete and submit a new application. *If I believe funds posted to my account where applied in error, I must contact CSSD. If I use those funds, and it is an incorrect or over payment, I will be required to repay those funds.*

Signature

Date