

Florence County DSS Child Welfare Services Review May 2007

During the week of May 21- 25, 2007, a team of DSS staff from state office and surrounding counties conducted an onsite review of child welfare services in Florence County. A sample of open and closed foster care and treatment cases were reviewed. Also reviewed were screened-out intakes, foster home licensing records, and unfounded investigations. Stakeholders interviewed for this review included foster parents, Florence DSS supervisors, and representatives from the schools, Foster Care Review Board, Mental Health and Guardian Ad Litem Program.

Period Under Review: July 1, 2006, to June 30, 2007

Purpose

The Department of Social Services engages in a review of child welfare services in each county to:

- a) Determine to what degree services are delivered in compliance with federal and state laws and agency policy; and
- b) Assess the outcomes for children and families engaged in the child welfare system.

State law (§43-1-115) states, in part:

The state department shall conduct, at least once every five years, a substantive quality review of the child protective services and foster care programs in each county and each adoption office in the State. The county's performance must be assessed with reference to specific outcome measures published in advance by the department.

The information obtained by the child welfare services review process will:

- a) Give county staff feedback on the effectiveness of their interventions.
- b) Direct state office technical assistance staff to assist county staff with their areas needing improvement.
- c) Inform agency administrators of which systemic factors impair county staff's ability to achieve specific outcomes.
- d) Direct training staff to provide training for county staff specific to their needs.

Quantitative and Qualitative Data Sources

The county-specific review of child welfare services is both quantitative and qualitative.

The review is **quantitative** because it begins with an analysis of every child welfare outcome report for that county for the period under review. The outcome reports reflect the performance of the county in all areas of the child welfare program: Child Protective Services (CPS) Intake, CPS Investigations, CPS In-Home Treatment, Foster Care, Managed Treatment Services (MTS), and Adoptions.

The review is **qualitative** because it assesses the quality of the services rendered and the effectiveness of those services. The review seeks to explain why a county's performance data looks the way it does.

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Ratings

The standard that must be met for all items reviewed onsite is 90%. Each outcome report has its own standard. To be rated a **Strength** most items must meet both the qualitative onsite review standard **and** the quantitative outcome report standard.

Safety Outcome 1: Children are safely maintained in their homes whenever possible and appropriate.

The county's performance on this outcome is based on the rating of 2 items:

- | | |
|--|---------------------------------|
| 1) Timeliness of initiating investigations | Area Needing Improvement |
| 2) Repeat Maltreatment | Strength |

Agency Data				
Measure S1.1: Timeliness of Initiating Investigations on Reports of Child Maltreatment				
Objective: 100% in < = 24 hours (state law)				
	Number of Reports Accepted	Number of Investigations Initiated Timely	Percent of Investigations Initiated Timely	Number of Investigations Above (Below) Objective
State	17,150	16,743	100	407
Florence	375	322	375	(53)

Explanation of Item 1: Timeliness of Initiating Investigations

This is an **Area Needing Improvement** for Florence DSS. State law requires that an investigation of all (100%) accepted reports of abuse and neglect be initiated within 24 hours. The outcome report shows that Florence DSS failed to initiate 53 investigations (14%) within the allowed 24 hours.

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Agency Data				
Measure S1.2: Repeat Maltreatment				
Objective: <= 6.1% (federal standard)				
	Number of Child Victims in Founded Report	Number of Child Victims in Another Founded Report	Percent of Children in Another Founded Report	Number of Children Above (Below) Objective
State	10,352	55	0.53	576.5
Florence	185	0	0	11.3

Explanation of Item 2: Repeat Maltreatment

This is area of **Strength** for Florence DSS. This item measures the occurrence of maltreatment among children under agency supervision during the period under review. Onsite reviewers use information documented in the case file to determine if the children under agency care are experiencing additional abuse or neglect, whether that additional abuse results in another founded report or not. Both the agency data report and findings of onsite reviewers indicate that there is a low incident of children who experience additional maltreatment while under the agency's protective supervision.

Safety Outcome 2: Children are safely maintained in their homes whenever possible and appropriate.

The county's performance on this outcome is based on the rating of 2 items:

- 3) Services to family to protect child(ren) in the home and prevent removal
- 4) Risk of harm.

**Area Needing Improvement
Area Needing Improvement**

Onsite Review Findings

Safety Item 3: Services to Family to Protect Child(ren) in Home and Prevent Removal

	Strength		Area Needing Improvement		Not Applicable	
	#	0%	#	%	#	%
Foster Care	0	0	1	100	9	0
Treatment	5	50	5	50	0	0
Total Cases	5	46	6	54	9	0

Explanation of Item 3: Services to Family to Protect Children and Prevent Removal

This is an **Area Needing Improvement** for Florence DSS. This item assesses whether services were adequate to protect children in their home and prevent their removal and placement into foster care. In 50% of the treatment cases reviewed, families were not receiving the services needed to ensure the safety of the children in the home. Those situations almost always involved

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addicted parents who failed to participate in drug treatment programs as required in their treatment plan. In such cases, the agency often attempted to identify an alternate caregiver – usually a grandparent. However, the agency did not always assess the ability of those alternate caregivers to provide adequate care. As a result, some children were moved from one poor situation to another equally poor situation.

<u>Onsite Review Findings</u>						
Safety Item 4: Risk of Harm						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	8	80	2	20	0	0
Treatment	2	20	8	80	0	0
Total Cases	10	50	9	50	0	0

Explanation of Item 4: Risk of Harm

This is an **Area Needing Improvement** for Florence DSS. This item assesses whether the agency’s interventions reduced risk of harm to children. In 80% of the treatment cases, risk of harm was not reduced. Reviewers found that the agency did not properly manage cases that involved drug addicted parents. Stakeholders explained that the local drug treatment facility reduced its hours and requires that DSS clients make appointments for their “random” drug screens. The agency also failed to assess the risk posed to children by paramours who either permanently or occasionally lived in the home.

Permanency Outcome 1: Children have permanency and stability in their living situations.

The county’s performance on this outcome is based on the rating of 6 items:

- | | |
|---|---------------------------------|
| 5) Foster care re-entries | Area Needing Improvement |
| 6) Stability of foster care placement | Strength |
| 7) Permanency goal for child | Area Needing Improvement |
| 8) Reunification or permanent placement with relatives | Area Needing Improvement |
| 9) Adoption | Area Needing Improvement |
| 10) Permanency goal of Alternate Planned Permanent Living Arrangement (APPLA) | Strength |

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Agency Data				
Measure P3.1: Foster Care Re-entries – Of all children who entered care during the year under review, the percent that re-entered foster care within 12 months of a prior foster care episode.				
Objective: <= 8.6% (federal standard)				
	Number Children Entering Care 05/01/06 to 4/30/07	Number That Were Returned Home Within The Past 12 Months From Previous Foster Care Episode	Percent of Children That Were Returned Home Within The Past 12 Months from Previous Foster Care Episode	Number of Children Above (Below) Objective
State	3686	286	7.76	31.0
Florence	70	10	14.29	(4.0)

Explanation of Item 5: Foster care Re-entries

This is **Area Needing Improvement** for Florence DSS. This item measures the frequency of foster children re-entering foster care within a year of discharge. The federal standard for this measure is that no more than 8.6% of children entering foster care be re-entries within a year of discharge from care. However, 10 of the 70 children (14%) entering care in Florence County were re-entries from recent foster care episodes.

Agency Data				
Measure P3.2: Stability of Foster Care Placement – Of all children who have been in foster care less than 12 months from the time of the latest removal from home, the percent that had not more than 2 placement settings.				
Objective: >= 86.7% (federal standard)				
	Number of Children In Care Less Than 12 Months	Number of Children With No More Than 2 Placements	Percent of Children With No More Than Two Placement Settings	Number of Children Above (Below) Objective
Florence	80	69	86.25	0.4

Explanation of Item 6: Stability of Foster Care Placement

This is an area of **Strength** for Florence DSS. This item measures the frequency of placement changes for children in foster care, and assesses the reasons for those changes. The federal standard for this measure is at least 86.7% of the children in care have no more than two placements in the past year. Reviewers found that teenagers in foster care were more likely to experience multiple placements due to their disruptive behavior.

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Agency Data				
Measure P1.5: Permanency Goal for Child -- Of all the children who have been in foster care for 15 of the most 22 months, the percent for which a Termination of Parental Rights (TPR) petition has been filed.				
Objective: >= 53% (agency established objective)				
	The Number of Children for at least One Day 5/1/06- 4/30/07	Number of Children permanency of Other Planned Living Arrangement	Percent of Children Permanency Plan of other Planned living arrangement	Number of Children Above (Below) Objective
State	3,603	1,638	45.5%	(271.6)
Florence	73	23	31.5	(15.7)

Onsite Review Findings						
Permanency Item 7: Permanency goal for children.						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	8	80	2	20	0	0

Explanation of Item 7: Permanency Goal for Children

This is an area of **Strength** for Florence DSS. This item evaluates the appropriateness of permanency goals for children in foster care and the timeliness of those permanency decisions. To meet the agency objective for this item 53% or more of the children in care 15 of the most recent 22 months must have a TPR petition filed. Delays in permanency occurred when the court did not approve the agency's plan of TPR/Adoption at permanency planning hearings, but instead gave parents 6 to 12 additional months to perform tasks on their treatment plan.

Onsite Review Findings						
Permanency Item 8: Reunification, Guardianship, or Permanent Placement with Relatives						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	0	0	2	100	8	0

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Explanation of Item 8: Reunification or Permanent Placement with Relatives

This is an **Area Needing Improvement** for Florence DSS. This item evaluates the activities and processes necessary to accomplish the goal of reunification with caregivers or placement with relatives. Onsite reviewers determined that in at least two cases, the agency was planning to return children to parents and relatives when that was not in the children's best interest.

Agency Data				
Measure P1.4: Length of Time to Achieve Adoption -- Of all the children who exited from foster care during the year under review to a finalized adoption, the percent that exited care in less than 24 months from the time of the latest removal from home.				
Objective: >= 32% (federal standard)				
	Number of Children Whose Adoption Was Finalized during 5/01/06 to 4/30/2007	Number of Children Whose Adoption was Finalized < 24 Months of Entering Care	Percent of Children Whose Adoption Was Finalized in < 24 Months.	Number of Children Above (Below) Objective
State	403	59	14.6	70
Florence	2	0	0	0.6

Explanation of Item 9: Adoption

This is rated an **Area Needing Improvement** for Florence DSS. This item evaluates the effectiveness of the process within the child welfare system to achieve timely adoptions for children in foster care. The federal standard is that at least 32% of adoptions be completed within 24 months of a child entering care. None of the adoptions were completed within 24 months of the children entering care. Reviewers found that most delays were related to court issues (see Item 7).

<u>Onsite Review Findings</u>						
Permanency Item 10: Permanency Goal of Alternate Planned Permanent Living Arrangement.						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	6	100	0	0	4	0

Explanation of Item 10: Permanency Goal of APPLA

This is area of **Strength** for Florence DSS. This item evaluates the appropriateness and effectiveness of services provided to children with the permanency plan of APPLA. All cases reviewed onsite were strong in this area because children were receiving appropriate independent living services to meet their needs.

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Permanency Outcome 2: The continuity of family relationships and connections is preserved for children.

The county's performance on this outcome is based on the rating of 6 items:

- | | |
|---|---------------------------------|
| 11) Proximity of foster care placement | Strength |
| 12) Placement with siblings in foster care | Area Needing Improvement |
| 13) Visiting with parents and siblings in foster care | Area Needing Improvement |
| 14) Preserving connections | Area Needing Improvement |
| 15) Relative placement | Area Needing Improvement |
| 16) Relationship of child in care with parents | Area Needing Improvement |

Agency Data

Measure P2.1: Proximity to Home of Foster Care Placement – Of all children in foster care during the reporting period (excluding MTS and Adoptions children), the percent placed within their county of origin.

Objective: $\geq 70\%$ (DSS established objective)

	Number of Children In Care 5/1/06 to 4/30/07	Number of Children Placed Within County of Origin	Percent of Children Placed Within County of Origin	Number of Children Above (Below) Objective
State	6,566	4,067	61.9%	(529.2)
Florence	128	96	75.0%	6.4

Explanation of Item 11: Proximity of Foster Care Placement

This is an area of **Strength** for Florence County DSS. This item evaluates the agency's efforts to keep children close enough to their families so that essential relationships can be maintained.

One measure used to evaluate this item is the percentage of children who are placed within the county. The objective is at least 70% percent of the children in care be placed within the county. Agency data shows that 75% of Florence County children were placed within the county.

Onsite Review Findings

Permanency Item 12: Placement with Siblings

	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	5	71	2	29	3	0

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Explanation of Item 12: Placement with Siblings in Foster Care

This is an **Area Needing Improvement** for Florence DSS. This item evaluates the effectiveness of the agency's efforts to keep siblings together when it is appropriate to do so. Reviewers determined that in 29% of the cases, the county did not place siblings together when appropriate.

<u>Onsite Review Findings</u>						
Permanency Item 13: Visiting with Sibling in Foster and with Parents						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	4	44	5	56	1	0

Explanation of Item 13: Visiting with Siblings in Foster Care and with Parents

This is an **Area Needing Improvement** for Florence DSS. This item evaluates the effectiveness of the agency's efforts to ensure that visits occur between children in foster care and their siblings and parents. . The agency did not consistently involve non-custodial parents (usually fathers) in their visitation plans.

<u>Site Visit Findings</u>						
Permanency Item 14: Preserving Connections						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	6	67	3	33	1	0

Explanation of Item 14: Preserving Connections

This is an area of **Area Needing Improvement** for Florence DSS. Whereas Item 13 addressed parents and siblings, this item evaluates the agency's efforts to preserve children's connections to the people, places and things that are important to them. In 33% of the cases, there was no documentation to determine if efforts were made to maintain contacts with the people who were important to children in foster care. This was the case even when the agency knew the whereabouts of significant grandparents and adult siblings.

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<u>Onsite Review Findings</u>						
Permanency Item 15: Relative Placement						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	6	67	3	33	1	0

Explanation of Item 15: Relative Placement

This is an **Area Needing Improvement** for Florence DSS. This item evaluates the agency's efforts to identify and assess relatives as potential placement resources for children in foster care. In 33% of the cases, significant relatives were either not assessed or not given the support needed to care for their kin foster child.

<u>Onsite Review Findings</u>						
Permanency Item 16: Relationship of Child in Care with Parents						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	1	25	3	75	6	0

Explanation of Item 16: Relationship of Child in Care with Parents

This is an **Area Needing Improvement** for Florence DSS. This item evaluates the agency's efforts to promote a strong emotionally supportive relationship between children in care and their parents, beyond the twice minimum visitation requirement. This item needed improvement because in three cases there were young children in foster care who required more than the minimum two visits per month with their parents to maintain the parent-child relationship.

Well-Being Outcome 1: Families have enhanced capacity to provide for their children's needs.

The county's performance on this outcome is based on the rating of 4 items:

- | | |
|---|---------------------------------|
| 17) Needs and services of child, parents and caregivers | Area Needing Improvement |
| 18) Child and family involvement in case planning | Area Needing Improvement |
| 19) Worker visits with child | Area Needing Improvement |
| 20) Worker visits with parents | Area Needing Improvement |

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Site Visit Findings

Well Being Item 17: Needs and Services of Child, Parents, Foster Parents

	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	7	70	3	30	0	0
Treatment	2	20	8	80	0	0
Total Cases	9	45	11	55	0	0

Explanation of Item 17: Needs and Services of Child, Parents and Caregivers

This is an **Area Needing Improvement** for Florence DSS. This item asks two questions: 1) Were the needs of the child, parents, and caregivers assessed, and 2) Did the agency take steps to meet the identified needs? There were numerous problems identified which include: failing to provide services for identified needs, not addressing the needs of all relevant parties – particularly non-custodial parents, other children in the home and alternative caregivers.

Onsite Review Findings

Well Being Item 18: Child and Family Involvement in Case Planning

	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	8	80	2	20	0	0
Treatment	5	50	5	50	0	0
Total Cases	7	39	11	61	2	0

Explanation of Item 18: Child and Family Involvement in Case Planning

This is an **Area Needing Improvement** for Florence DSS. This item evaluates the agency's efforts to involve parents and children in the case planning process. Twenty percent of foster care and 50% of treatment cases needed improvement for this item. Reviewers found that fathers and youth were not consistently involved in the development of the treatment plans.

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Onsite Review Findings

Well Being Item 19: Worker Visits with Child

	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	9	90	1	10	0	0
Treatment	3	30	7	70	0	0
Total Cases	12	60	8	40	0	0

Explanation of Item 19: Worker Visits with Child

This is an **Area Needing Improvement** for Florence County DSS. This item measures the frequency of caseworker visits with children under agency supervision, and evaluates the quality of those visits. Most (70%) treatment cases needed improvement with this item. Some children in treatment cases had not been seen in several consecutive months. Reviewers also rated this area as needing improvement because some visits failed to assess for risk and safety or failed to discuss treatment goals during the contact.

Onsite Review Findings

Well Being Item 20: Worker Visits with Parent(s)

	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	1	25	3	75	6	0
Treatment	3	30	7	70	0	0
Total Cases	4	29	10	71	6	0

Explanation of Item 20: Worker Visits with Parents

This is an **Area Needing Improvement** for Florence DSS. This item measures the frequency of caseworker visits with parents, and evaluates the quality of those visits. Reviewers determined that in foster care and treatment cases, this area needed improvement due to the content of the visits (not assessing for risk and safety), and because contacts were not made monthly. In several cases, reviewers were unable to determine if efforts were made to contact the father.

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Well-Being Outcome 2: Children receive appropriate services to meet their educational needs.

21) Educational need of the child

Area Needing Improvement

Onsite Review Findings

Well Being Item 21: Educational Needs of Child

	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	7	78	2	22	1	0
Treatment	4	57	3	43	3	0
Total Cases	11	69	5	31	4	0

Explanation of Item 21: Educational Needs of the Child

This is an **Area Needing Improvement** for Florence DSS. This item evaluates the agency's ability to assess and attend to the educational needs of children under agency supervision. Both foster care and treatment cases had significant deficiencies in this area. Either the educational needs of the children were not assessed, or there was no follow up on the problems identified.

Well-Being Outcome 3: Children receive adequate services to meet their physical and mental health needs.

The county's performance on this outcome is based on the rating of 2 items:

22) Physical health of the child

Area Needing Improvement

23) Mental health of the child

Area Needing Improvement

Onsite Review Findings

Well Being Item 22: Physical Health of the Child

	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	9	90	1	10	0	0
Treatment	4	40	6	60	0	0
Total Cases	13	65	7	35	0	0

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Explanation of Item 22: Physical Health of the Child

This is an **Area Needing Improvement** for Florence DSS. This item evaluates the agency's ability to assess and attend to the physical and dental health needs of children under agency supervision. The medical needs of most of the children in treatment cases were either not assessed, or when assessed, not addressed. Failure to follow up occurred even in cases involving parents who were known to be negligent in attending to their children's medical needs.

<u>Onsite Review Findings</u>						
Well Being Item 23: Mental Health of the Child						
	Strength		Area Needing Improvement		Not Applicable	
	#	%	#	%	#	%
Foster Care	8	100	0	0	2	0
Treatment	2	33	4	67	4	0
Total Cases	10	71	4	29	6	0

Explanation of Item 23: Mental Health of the Child

This is an **Area Needing Improvement** for Florence DSS. This item evaluates the agency's ability to assess and attend to the mental health needs of children under agency supervision. In treatment cases, reviewers had difficulty finding evidence that the agency made needed referrals for counseling. Even when staff identified significant mental health needs of children within their cases, those needs sometimes went met.

Foster Home Licensing

Explanation of Item 24: Foster Home Licensing

This is an area of **Strength** for Florence DSS. The outcome report shows that of the 128 children with a foster care episode in the past 12 months, 96 were placed within the county (75%), which is above the standard of 70% placed within the county. The available 44 foster homes may be sufficient. A review of licensing records showed that documentation both in the files and in CAPSS was generally very good. There were a few minor areas needing attention. Problems most often cited were 1) Discrepancies between CAPSS and the hard copy files, 2) Discipline agreements not signed by foster parents, and 3) missed quarterly visits.

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Unfounded Investigations

	Yes	No
Was the investigation initiated timely?	5	0
Was the assessment adequate?	4	1
Was the decision appropriate?	4	1

Explanation of Item 25: Unfounded Investigations

This is an **Area Needing Improvement** for Florence DSS. In all five cases, the investigations were initiated timely. In one case, the agency did not adequately assess all risk factors in the home. The investigation did not account for the ages of the children in making their determination. In another case, there was no documentation of the victim children being interviewed.

Screened Out Intakes

	Yes	No	Cannot Determine
Was the Intake Appropriately Screened Out?	8	2	0
			Not Applicable
Were Necessary Collaterals Contacted?	3	0	7
Were Appropriate Referrals Made?	2	2	6

Explanation of Item 26: Screened Out Intakes

This is an **Area Needing Improvement** for Florence DSS. This item evaluates the effectiveness of the process by which the agency screens out reports of incidents that the agency does not have the legal authority to investigate. The decision to screen out 8 of the 10 intakes reviewed was appropriate. In 20% of the intakes reviewed, the decision to screen out the intake was not supported by the information available.

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Onsite Review Rating Summary					
Performance Item or Outcome			Performance Item Ratings		
			Strength	Area Needing Improvement	N/A*
Safety Outcome 1: Children are, first and foremost, protected from abuse and neglect.					
Item 1:	ANI	Timeliness of initiating investigations of reports of child maltreatment	9/9 = 100%	0	11
Item 2:	STR	Repeat maltreatment	17/20 = 85%	3/20 = 15%	
Safety Outcome 2: Children are safely maintained in their homes whenever possible and appropriate.					
Item 3:	ANI	Services to family to protect child(ren) in home and prevent removal	8/14 = 57%	6/14 = 43%	0
Item 4:	ANI	Risk of harm to child(ren)	13/20 = 65%	7/20 = 45%	0
Permanency Outcome 1: Children have permanency and stability in their living situations.					
Item 5:	ANI	Foster care re-entries		1/1=100%	9
Item 6:	STR	Stability of foster care placement	9/10 = 90%	1/10 = 10%	0
Item 7:	ANI	Permanency goal for child	7/10 = 70%	3/10 = 30%	0
Item 8:	ANI	Reunification, guardianship, or permanent placement with relatives	1/2 = 50%	1/2 = 50%	8
Item 9:	ANI	Adoption	1/6 = 17%	5/6 = 83%	4
Item 10:	STR	Permanency goal of Alternate Planned Permanent Living Arrangement (APPLA)	2/2 = 100%	0	8
Permanency Outcome 2: The continuity of family relationships and connections is preserved for children.					
Item 11:	STR	Proximity of foster care placement	8/8 = 100%	0	2
Item 12:	ANI	Placement with siblings	6/6 = 100%	0	4
Item 13:	ANI	Visiting with parents and siblings in foster care	5/7 = 71%	2/7 = 29%	3
Item 14:	ANI	Preserving connections	8/9 = 89%	1/9 = 11%	1
Item 15:	ANI	Relative placement	4/9 = 44%	5/9 = 56%	1
Item 16:	ANI	Relationship of child in care with parents	4/5 = 80%	1/5 = 20%	5
Well Being Outcome 1: Families have enhanced capacity to provide for their children's needs.					
Item 17:	ANI	Needs and services of child, parents, caregiver	13/20 = 65%	7/20 = 35%	0
Item 18:	ANI	Child and family involvement in case planning	7/18 = 39%	11/18 = 61%	2
Item 19:	ANI	Worker visits with child	18/20 = 90%	2/20 = 10%	0
Item 20:	ANI	Worker visits with parent(s)	6/15 = 40%	9/15 = 60%	5
Well Being Outcome 2: Children receive appropriate services to meet their educational needs.					
Item 21:	ANI	Educational needs of the child	8/10 = 80%	2/10 = 20%	10
Well Being Outcome 3: Children receive adequate services to meet their physical and mental health needs.					
Item 22:	ANI	Physical health of the child	11/20 = 55%	9/20 = 45%	0
Item 23:	ANI	Mental health of the child	9/14 = 60%	5/14 = 40%	6

The objective is that 90% of cases be rated "strength."

Str – Strength

ANI = Area Needing Improvement

* = Rating based on agency data, not onsite review findings