













KNOW YOUR RIGHTS

PUTTING HEALTHY FOOD WITHIN REACH

You have the right to:

-  **Receive** an application the same day you request it.
-  **Have** your application accepted immediately.
-  **Have** a person who knows your circumstances apply for you.
-  **Have** a telephone interview with the Economic Services Intake/Interview Center or request a face-to-face interview.
-  **Receive** your **SNAP** benefits within 30 days after you apply, if you are eligible.
-  **Receive** **SNAP** benefits within 7 days, if you are in immediate need and qualify for faster service.
-  **Receive** fair treatment regardless of age, sex, race, color, disability, religious creed, national origin or political beliefs.
-  **Be** notified in advance if your **SNAP** benefits will be reduced or terminated.
-  **Examine** non-confidential information in your case file and a copy of the **SNAP** rules.
-  **Have** a fair hearing if you disagree with any action taken on your case.